

# Utilities

## **Community Action Committee**

1337 E. 5<sup>th</sup> Street (Forte Building)  
Bethlehem, PA 18015  
Phone: 610-691-5620  
Fax: 610-691-6582

267 S. 2<sup>nd</sup> Street  
Lehighon, PA 18235  
610-377-6400

Website: [www.caclv.org](http://www.caclv.org)

Email: [caclv@caclv.org](mailto:caclv@caclv.org)

Description of Services: Runs free first-time home-buying classes 3 Saturdays and counseling programs on completion of program, can assist with home-buying cost, publishes Right Stuff About Renting (a free booklet) and answers questions on renter's issues. Runs free income tax filing service for lower income adults/families during tax season. Bilingual staff and classes. Call for information. Also helps with Weatherization, utility bill payment assistance and furnace repair assistance.

Note: if you think you are being cheated by your mortgager company or home equity lender call 800-755-1563 (CACLV's Hotline).

## **Easton Area Neighborhood Center, Inc.**

902 Philadelphia Road  
Easton, PA 18042  
Phone: 610-253-4253

Description of Services: Food bank can be used 1 time a month; food bank serves south side residents of Easton. Must bring social security cards, proof of income for all family members. Hours of operation are Monday 9 am – 3pm, Tuesday and Thursday 9 am – Noon

Also helps with rent assistance (when funds are available). Call first for appointment.

## **Low Income Home Energy Assistance Program (LIHEAP)**

Phone Lehigh County: 610-821-6702  
Phone Northampton County: 610-250-1743

Description of Services: Assistance with oil, gas, electric heat bills; must meet guidelines, referrals to agencies, applications starting in October/November. (Phone answered October – April)

Note: If you received fuel assistance thru this program last year, you will be mailed an application this year.

## **Pennsylvania Public Utility Commission**

Keystone Building  
400 North Street  
Harrisburg, PA 17120  
Phone: 1-800-692-7380

Website: [www.puc.state.pa.us](http://www.puc.state.pa.us)

Description of Services: Investigates termination of utilities. Within 24 hours service may be turned back on. For telephone company complaints or concerns call 1-800-782-1110. For electric, gas or water bill problems? Call local company first, and then if unresolved, call this agency.

## **PPL Cares Program**

Phone: Lehigh and Northampton County: 1-800-DIALPPL and ask for CARES Program or 800-358-6623

Website: [www.pplelectric.com](http://www.pplelectric.com)

Description of Services: Will assist with electric bills during hardships. Income and living expenses are compared to determine eligibility for program.

Hours: Monday through Friday 8 am – 5 pm

## **PPL Wrap Program**

Phone: 1-877-342-5972 or 1-800-DIALPPL (and press 0) (ask for weatherization or WRAP program)

Website: [www.pplelectric.com](http://www.pplelectric.com)

Description of Services: Weatherization assistance to lower your heat bills, for low-income customers. Energy education, energy-efficient appliances, such as insulation and caulking.

## **Project of Easton**

320 Ferry Street  
Easton, PA 18042  
Phone: 610-258-4361  
Fax: 610-258-7502

Website: [www.projecteaston.org](http://www.projecteaston.org)

Description of Service: For residents of Northampton County. Helps with emergency shelter, prescriptions, *home heating oil*, baby needs, children's furniture and clothing, local transportation, eye exams/glasses. Also has an Interfaith Emergency Food Pantry for residents of Easton, Wilson or Palmer and may use 2 times a month, but must bring proof of income and ID for all family members. Provides group and individual classes for ESL, GED and Adult Basic Education Skills. Also offers Even Start Program, preschool for Even Start parents' children, Comprehensive Family Literacy Services, Day and evening classes at various locations in Easton, Parent Education and Parent Support Group. Spanish Speaking staff. Child Care for Even Start and ESL.

Requirements: Client must have interview and assessment of skills. All services are free.

Hours: Monday through Friday 8:30 am – 4:30 pm

**Salvation Army****Allentown**

144 North 8<sup>th</sup> Street  
Allentown, PA 18102  
Phone: 610-432-0129

**Bethlehem**

521 Pembroke Road  
Bethlehem, PA 18018

**Easton**

214 Spring Garden Street  
PO Box 937  
Easton, PA 18024  
Phone: 610-258-953

**Salvation Army – Pen Argyl**

301 West Main Street  
Pen Argyl, PA 18072  
Phone: 610-863-6677

Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Description of Services: Have Spanish speaking staff.

Food Bank Hours: Vary from location, contact location for specific times and days. Must bring social security cards and photo IDs for each person in household as well as proof of income. If you are welfare client, you, must have written referral from caseworker. Clothing hours also vary by location and you need to contact location for specific times and days.; If you're referring a family you need to call first. Assist stance for rent/utilities (limited to UGI utility), Provides after school tutoring, Fall through June. Can give information on discounted prescription programs.

**Telephone Bills/Installation Assistance**

Phone: 1-800-771-3312

Description of Services: If you receive public assistance (TANF), food stamps, SSI or Medical Assistance, you may be eligible for help you're your local phone bill. Helps with past due Verizon bills or your local phone company.

**Verizon (was Bell of PA)**

Phone: Information 1-800-734-0820 (English)

1-800-479-0305 (Spanish)

Lifeline Phone installation/service for low-income: 1-800-640-4155

Website: [www.verizon.com](http://www.verizon.com)